

Electronic Acknowledgement Receipt

EFS ID:	4452732
Application Number:	10578181
International Application Number:	
Confirmation Number:	5212
Title of Invention:	Products and Processes for Addressing a Customer Service Issue
First Named Inventor/Applicant Name:	Jay S. Walker
Customer Number:	22927
Filer:	Carson C K Fincham/Veronika S. Leliever
Filer Authorized By:	Carson C K Fincham
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File Listing:

Document Number	Document Description	File Name	File Size(Bytes)/ Message Digest	Multi Part /.zip	Pages (if appl.)
1		04-027_RS_09-17-08.pdf	185838 1c17ec7a5258567488b4c6759f6a3f7719e722	yes	17
Multipart Description/PDF files in .zip description					
	Document Description		Start		End
	Amendment/Req. Reconsideration-After Non-Final Reject		1		1
	Claims		2		10
	Applicant Arguments/Remarks Made in an Amendment		11		17

Warnings:**Information:**

2	Fee Worksheet (PTO-06)	fee-info.pdf	31483 cc6a073613a12d47b1c3069f6a0f859e61a1c16	no	2
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Warnings:**Information:**

Total Files Size (in bytes):	217321
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New Applications Under 35 U.S.C. 111

If a new application is being filed and the application includes the necessary components for a filing date (see 37 CFR 1.53(b)-(d) and MPEP 506), a Filing Receipt (37 CFR 1.54) will be issued in due course and the date shown on this Acknowledgement Receipt will establish the filing date of the application.

National Stage of an International Application under 35 U.S.C. 371

If a timely submission to enter the national stage of an international application is compliant with the conditions of 35 U.S.C. 371 and other applicable requirements a Form PCT/DO/EO/903 indicating acceptance of the application as a national stage submission under 35 U.S.C. 371 will be issued in addition to the Filing Receipt, in due course.

New International Application Filed with the USPTO as a Receiving Office

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